

Planned Parenthood® of South, East and North Florida

- **Tallahassee**, (850) 574-7455 ● **Gainesville**, (352) 377-0881 ● **Jacksonville**, (904) 399-2800
- **Treasure Coast**, (772) 692-2023 ● **FL Mango** (561) 296-4919 ● **Pembroke Pines**, (954) 989-5747
- **Golden Glades**, (305) 830-4111 ● **Kendall**, (786) 263-0001

NON-DISCRIMINATION NOTICE

Planned Parenthood of South, East and North Florida, (PPSENF), complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PPSENF does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

- PPSENF provides free aids and services to people with disabilities to communicate effectively with us such as qualified sign language interpreters and written information in other formats (larger print, audio, accessible electronic formats, or other formats).
- PPSENF provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, then please contact The Health center.

If you believe that PPSENF has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, then you can file a grievance with the Manager of Quality and Risk Management. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, then the Manager of Quality and Risk Management is available to help you. You also can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building, Washington, DC 20201
1- 800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: Language assistance services, free of charge, are available to you. Please contact The Health Center.