

Obtaining Labs at LabCorp

If your Planned Parenthood Keystone (PPKEY) healthcare provider ordered lab work for you, an electronic lab order was sent to LabCorp. Please follow the directions below how to get your labs done.

1. Schedule your LabCorp appointment online

- Go to LabCorp website www.labcorp.com
- Enter your zip code and select service from drop down menu "Routine lab work"
- Chose the most convenient location to you and schedule an appointment
NOTE: If you use an injectable medication, be sure to schedule an appointment in the middle of your injection week (3-4 days after your injection day).

2. Go to LabCorp appointment

- Bring your insurance card, a photo ID, and a credit/debit card or HSA card to pay any copay
NOTE: If the name on your photo ID does not match the name on your health insurance, tell your clinician so they can make a note on your lab order.
- Ask the lab tech to look up your electronic lab order using the name on your health insurance. (For billing purposes, your lab order must match the name on your insurance.)

If you are paying for labs out-of-pocket

- You will pay PPKEY for your labs, and then PPKEY will pay the lab
- Your clinician will note on the lab order, LabCorp is to "bill the client (PPKEY)," not the patient

3. Next Steps

- LabCorp will send your lab results directly to PPKEY.
- Your clinician will review your lab results.
 - If your clinician does not need to consult with you further, they will send your prescription to the pharmacy. (Set up notifications with your pharmacy for timely alerts).
 - If your clinician needs to discuss the results with you, someone from the health center will reach out to schedule a follow-up appointment to do so.