

Stay connected to your care through the Patient Portal

The **NextGen Patient Portal** helps you conveniently and securely connect with our staff, manage your care, and view your health information on a web-enabled device.

Features include:

- Send Planned Parenthood staff a secure message and receive personalized replies from our expert providers (usually within 48 hours)
- View lab results as soon as they come in and be able to ask your provider questions about the results
- Have 24/7 access to your medical history
- Make digital payments from anywhere with internet access
- Request medication refills

ACTION REQUIRED: If you are an established patient and already have access to the Patient Portal, NextGen will be launching a new Patient Portal on Monday, September 12th, 2022. You will receive an email with instructions for re-enrolling. You are required to sign up for a new account to continue to access the NextGen portal features listed above.

If you've never used the NextGen Patient Portal, getting started is easy.

- 1. Provide a valid email address to our staff. You'll receive an invitation to enroll from NextGen (the email will come from *noreply@medfusion.net*).
- 2. Create a username and password, then follow onscreen prompts to activate your account.
- 3. Use your username and password to securely stay in touch with doctors and access your health information anytime, anywhere.

To log into the NextGen Patient Portal, visit ppgnhaik.org/patientportal.